



Participation Information Sheet: Questionnaires

Project Title: Exploring the Offering of Simulated Video Consultations to Health and Social Care Students

The Faculty of Health and AvatarJo (a Cornish business) are collaborating to deliver simulated video consultations using actors to students across professions. This is so health and social care students who are 1) unable to attend placement because of isolating, 2) needing to increase practice placement hours, or 3) interested in extending their own knowledge and skills of video consultation can through simulated placements. This project has been developed with Placement Co-ordinators and Programme Leads to explore the feasibility of simulated video consultations. This project is funded by Health Education England. Simulated video consultations will take place from May through to mid-July 2022.

Toni Page and Nicole Thomas from the University of Plymouth EPIC project have been asked to conduct this study to explore the use of different technology when delivering the video consultations and the feasibility of delivering video consultations in this way.

Why have I been invited to take part?

As a Faculty of Health student you have been invited to take part in this study because you either would like to increase your practice placement hours or are willing to participate as part of an extra-curricular activity.

You will be invited to provide your thoughts and to share your experience via questionnaires and/or participating in a focus group. Deciding to complete the video consultation does not mean you have to participate in the data collection.

What will taking part involve?

You will be provided with instructions on how to access the video consultations, including setting up a student account on the [AvatarJo simulated video consultations web platform](#). You can choose the date and time to suit you to carry out the video consultation with an actor, who will recreate a scenario as a 'patient'. Training materials are provided on the AvatarJo web platform to support you in preparing for the video consultation.

You will be invited to complete a questionnaire before and after the video consultation using the AvatarJo web-platform. You will need to complete a consent form before taking part in the questionnaires providing consent for AvatarJo to share these responses with the research team. Each questionnaire will take no longer than 10 minutes of your time. The questions are predominately closed and will aim to capture your thoughts towards the structure of the simulated video consultation.

You will be invited to further explore your thoughts as part of an online focus group (using Zoom) lasting no longer than an hour. If interested, please email simvideoconsult@plymouth.ac.uk who will be able to provide additional details.

Do I have to take part?

Although it would be of value to gain your thoughts towards the simulated video consultations, you are not required to take part in the pre and/or post questionnaires. Your decision to take part will not affect your studies, work or relationship with the University of Plymouth or AvatarJo.

Once a questionnaire has been submitted we will not be able to withdraw your responses. This is because we are not collecting any personal details and will therefore not be able to identify your submitted questionnaire. Deciding not to submit a questionnaire will not affect anyone's studies, work or relationship with either AvatarJo or the University of Plymouth.

What do I need to do next?

Please read through this participant information sheet. If you have any questions, please contact simvideoconsult@plymouth.ac.uk. If you would like to participate, please go to the [AvatarJo simulated video consultations web platform](#).

What are the perceived benefits of taking part?

With the use of technology to access patients using video consultations becoming part of a healthcare professional's working life, this will be a valuable opportunity to gain experience in a safe way or to increase your placement hours. Recordings of your consultations will be available for you to reflect upon to show areas for improvement (this is not accessible to the research team; it is your choice whether you would like to share this with your Placement Co-ordinator, Lead or supervisor). The actors will also be able to offer feedback should you wish.

Are there any risks?

There are no anticipated risks of taking part, although if you have any questions or concerns, please contact the research team.

How the results will be used?

The research team will analyse the responses from the questionnaires. The results will inform the development of the web platform and how simulated video consultations (with actors) are continued. The results may be used for reports, outputs, and publications and may be presented elsewhere. The data set has been kept anonymised to enable sharing with other collaborators in the future upon their request. Collaborators may include researchers from other educational providers, the Economic and Social Research Council and the Engineering and Physical Sciences Research Council.

For details regarding AvatarJo's privacy policy and how they store your data please refer to the following link: <https://www.avatarjo.co.uk/policies-and-terms>

Within the university, all anonymised data will be securely stored on the University managed OneDrive for 10 years after the research is completed. Procedures for the handling, processing, storage and destruction of your data will be compliant with the General Data Protection Regulation 2018 and the University of Plymouth's Ethics Policy.

What will happen to the findings?

A summary of the findings will be shared with Placement Co-ordinators, Programme Leads, discipline administrators, AvatarJo and with the wider EPIC team. If you wish to receive a copy of the summary please email simvideoconsult@plymouth.ac.uk. The results from this study will be used to inform the development of simulated video consultations via a web platform and shared via various outputs for example being published in academic journals, reports, and presentations.

Who has reviewed the study?

This study has been assessed and approved by the University of Plymouth's Faculty of Health Research Ethics Committee.

What if I want to complain?

If you wish to formally complain, you can do so by contacting the Research Ethics Administrator (fohethics@plymouth.ac.uk).

Contact details of research team:

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